



Santa Clara County Resource Guide

September 14, 2018

NAMI Santa Clara County Warmline/Help Desk

(The Warmline Help Desk offers nonjudgmental support to individuals and families during times of need, as well as guidance on how to begin a path of recovery.)

The NAMI SCC Warmline Help Desk will be open
M-F, 10 A.M.-6 P.M.
408-453-0400, option #1

For Information in Other Languages:

Juan Perez (se habla español) 408-528-5353
Athen Hong (Mandarin) 408-996-1016

Santa Clara County Mental Health Emergency and Referral Information

Dial 911 and request a Crisis Intervention Team (CIT) officer.

NOTE: For nonemergency situations, call 311 San Jose and ask for a CIT Officer.

Emergency Psychiatric Services (EPS) 408-885-6100
871 Enborg Lane, San Jose

Urgent Psychiatric Care 408-885-7855
871 Enborg Court, San Jose, Unit 100
Daily 8 A.M.-10 P.M.; walk in

Suicide & Crisis Hotline (Central) 855-278-4204

Mental Health Call Center 800-704-0900
24-hr. on-call staff; Provides info/referrals M-F, 8 A.M.-5 P.M.

Gateway, Dept. of Alcohol & Drug Services 800-488-9919
(Referral Agency)

Ethnic Cultural Community Advisory Committees (ECCAC)
1075 E. Santa Clara St., San Jose 408-792-3912

Office of Family Affairs
Santa Clara County Behavioral Health 408-792-2166

211 Santa Clara County
Free nonemergency, confidential 3-digit phone number/service for access to critical services (multilingual); www.211scc.org

Uplift Family Services (formerly EMQ FamiliesFirst)
Child/Adolescent Mobile Crisis Program 408-379-9085
After-hours/weekend emergencies 1-877-412-7474

Uplift Family Services Crisis Stabilization Unit 408-364-4083

Bill Wilson Center Teen Crisis Line 408-850-6140

Mental Health Advocacy Project (MHAP)
Free legal help (advice, representation, referrals and assistance for housing, government benefits and patients' rights services) for mental health patients' rights 408-294-9730; 800-248-MHAP

VA Referrals—Help for Veterans 1-800-455-0057

New Lifestyles—The Source for Senior Living Magazine
www.NewLifeStyles.com 1-800-869-9549

NOTE: The information in the NAMI SCC Resource Guide is presented in summary form as a supplement to, and *not* a substitute for, the knowledge, skill & judgment of qualified psychiatrists, psychologists, physicians and health care professionals. If you have health, medical or disability questions, please consult a physician or other health care professional.

Ongoing Services

SCC Family & Children's Services 408-292-9353

SCC NAMI Office (Resources, support) 408-453-0400
option #1

Sourcewise Community Resource Solutions 408-350-3200
Care management; information & awareness; health insurance counseling & advocacy program; senior employment services; and Meals on Wheels

Center for Independence of Individuals with Disabilities 650-645-1780

Financial Assistance

Social Security 800-772-1213

SSDI (Social Security Disability Insurance)

Eligibility: Worked 1-1/2 to 5 years, depending on one's age

SSI (Supplemental Security Income)

Eligibility: For those with a mental, emotional or physical disability that prevents them from holding substantial employment and also with than less \$2,000 of assets excluding a car; provides monthly cash payments.

Medi-Cal

Eligibility: For those with low income and limited resources; this is a joint federal and state program that helps with medical costs. Medicaid programs vary from state to state, but most healthcare costs are covered if you qualify for both Medicare and Medicaid.

Medicare

Eligibility: Receiving SSDI for two years, or retired and 65 years of age or older

Insurance

Employment Development Department 800-300-5616

Eligibility: Job loss
www.edd.ca.gov

State Disability Insurance (SDI) 800-480-3287

If you become mentally or physically disabled while working and as a result are unable to continue working, you may be eligible for State Disability benefits.

Department of Social Services (DSS)

General Assistance for adults 18 years and older.
(Loans, CalFresh and Medi-Cal)

San Jose 877-962-3633

Mountain View 408-758-3800

Gilroy 408-758-3300

Automated Services 408-758-4600

Please note that information about additional community resources and support groups throughout Santa Clara County are also online on our website, www.namisantaclara.org
We update this resource guide as well as the website as we receive new information.

NAMI SCC Support Groups in NAMI Format

(NOTE: NAMI Format groups are led by NAMI-trained family members of individuals living with a mental illness.)

◆ **For Family Members and Friends**

SAN JOSE — 3rd Tues. of month, 7–8:30 P.M.
NAMI SCC 1150 S. Bascom Av, Ste. 24. **Mike/Lilly Henning,**
mlhenning@comcast.net

GILROY — 2nd Thurs. of month, 7–8:30 P.M.
St. Louise Regional Hosp., 9400 No Name Uno, Board Rm,
Diane Juellich, 408-224-5623

LOS GATOS — 1st Tues. of month, 7–8:30 P.M.
For families in the Transitional Age Youth (TAY/16-24 years)
ASPIRE program. El Camino Hospital-Los Gatos, 815 Pollard Rd.
Conf. Rm. 2. **Mahendra Prabhu, praboo@gmail.com; Sarah Prabhu,**
sarahprabhu@gmail.com

MTN. VIEW — 1st Tues. of month, 7–8:30 P.M.
El Camino Hosp., 2500 Grant Rd, Conf. Rm. G main bldg., ground
floor. (Allow 10 minutes for parking.) **Margo Dobbins, 650-714-**
0580; Khalid Kazi, 650-823-3270; Farhana Kazi, 650-387-8532

PALO ALTO — 4th Tues. of month, 7–8:30 P.M.
Jewish Family & Children Services, 200 Channing Ave.
Pamela Polos, pamelapolos@comcast.net or 650-862-2886

PALO ALTO — 2nd Wed. of month, 7–8:30 P.M.
Stanford University School of Medicine, Dept. of Psychiatry/
Behavioral Sciences, 401 Quarry Rd, Rm 2213 **Pamela Polos,**
pamelapolos@comcast.net or 650-862-2886

PALO ALTO — 4th Wed. of month, 7–8:30 P.M.
Spousal and Partner support group, Stanford University School of
Medicine, Dept. of Psychiatry/Behavioral Sciences, 401 Quarry Rd,
Rm. 2213. **Georgia Vouraki, georgiavk@gmail.com**

PALO ALTO — 3rd Sun. of month, 1:30–3:30 P.M.
Parents of Vision Christian Group (**FaithNet Model**) for parents of
youth up to 24 years w/mental health challenges. St Mark's
Episcopal Church, Youth Rm. 600 Colorado Ave.
Email: bayareapov@gmail.com
More info: www.parentsofvision.com

◆ **For Consumers, Families and Friends**

SAN JOSE — 1st/3rd Thurs. of month, 7–8:30 P.M.
SunriseValley Baptist, 5860 Blossom Av, **J Gruhn, 408-224-8449**

SAN JOSE — 2nd Fri. of Month, 7–8:30 P.M.
Relocated: Kaiser Permanente, 5755 Cottle Rd., Bldg. 23, Rm. 3
Diane Juellich, 408-224-5623

LOS ALTOS HILLS — 2nd Wed. of month, 6:15–8:30 P.M.
Congregation Beth Am, Beit Kehillah, 26790 Arastradero Rd.
Carol, mentalhealth@betham.org

◆ **For Consumers**

SAN JOSE — Every Sun., 3–4:30 P.M.
Connections Recovery Support Group. NAMI SCC,
1150 S. Bascom Av, Ste. 24. **Barb, 408-453-0400 x3080**

◆ **For Spanish Families and Friends**

SAN JOSE — Last Fri. of month, 7–9:30 P.M.
NAMI SCC 1150 S Bascom Av, Ste. 24. **Spanish Programs,**
408-453-0400 x3065

◆ **For Asian Consumers and Families**

SANTA CLARA (Mandarin) — 2nd Sat. of month, 4–6 P.M.
River of Life Christian Church, 1177 Laurelwood Rd, E6.
Albert Wu, 650-701-3388

CUPERTINO (Korean) — 4th Fri. of month, 12:30–2:30 P.M.
Call for location. **Kyo, 408-712-1149**

MTN. VIEW (Mandarin) — 3rd Thurs. of month, 7–9 P.M.
Chinese Christian Group. 175 E. Dana (Hwy 237/85).
Jen Hong, 408-996-1016

Non-NAMI Community Support Groups

◆ **For Consumers**

SAN JOSE — Every Wed., 10 A.M.–1 P.M.
“Fireside Friendship Club,” ACT for Mental Health., Life Skills
Social Club for those w/mental disabilities & physical limitations.
441 Park Av. (upstairs/no elevator), **408-287-2640**

SAN JOSE — **DBSA Chapter / Every Sun., 1–3 P.M.**
Good Samaritan Hospital Auditorium, 2425 Samaritan Dr.,
Trailer Conference Room 1 is located in the parking lot behind
Good Samaritan Hospital. Info: **408-831-1499** or go to
www.dbsasanjose.org **NOTE:** Join our [online discussion forum](#)
to reach out to other members outside of meeting times.

LOS GATOS — **DBSA Chapter / Every Sat., 1–3 P.M.**
Relocated: Young Adult (18-29), Peer Support Group, Good Samaritan
Hosp. at Mission Oaks, 15891 Los Gatos-Almaden Rd., 2nd Fl., Rm.
292. Info: **408-831-1499** or go to www.dbsasanjose.org

LOS GATOS — **DBSA Chapter / Every Sat., 4–6 P.M.**
Good Samaritan Hosp. at Mission Oaks, 15891 Los Gatos-Almaden,
2nd Fl., Rm. 292. Info: **408-831-1499** or www.dbsasanjose.org

LOS GATOS — Every Wed., 1–2:30 P.M.
Behavioral Health Outpatient/Older Adult (65+) Group Therapy.
Good Samaritan Hosp. at Mission Oaks, 15891 Los Gatos-Almaden.
Intake and Referral, 408-559-2000

LOS GATOS — Every Wed., 7–8:30 P.M.
Body Image/Eating Disorders Group. Good Samaritan Hosp. at
Mission Oaks, 15891 Los Gatos-Almaden Rd., EDRC Office.
Drop-ins welcome. Info: **408-356-1212**

SANTA CLARA — Last Wed. of month, 6–7:30 P.M.
Voices, Visions, and Realities: SPBR Peer Support Group,
Santa Clara City Library, Sycamore Conference Room,
2635 Homestead Rd. Facilitators: **Sophia Huang and Bill Scholtz**

MTN. VIEW — **DBSA Chapter / 1st, 3rd, 5th Sat. 10 A.M.–noon**
Peer-Led Support Group, El Camino Hospital, 2500 Grant Rd.,
Info: **408-831-1499** or go to www.dbsasanjose.org/calendar

MTN. VIEW — Every Tues. of month, 7–8:30 P.M.
Body Image/Eating Disorders Support Group. El Camino Hospital,
Conf. Rm. C, 2500 Grant Rd. Drop-ins welcome.
Info: **408-356-1212**

PALO ALTO — Every Mon., 1:15–3 P.M.
Creative Writing (ongoing) for people with major depression/
bipolar disorder. Stanford Psychiatry Dept., 401 Quarry Rd.
Beth, 510-502-7770, www.writingthroughthedarkness.com

PALO ALTO — **DBSA Chapter / Every Wed., 6:30–8:30 P.M.**
VA Hospital, 3801 Miranda Ave., Hospital Bldg. 101, Rm. A2-200.
Info: dbsapaloalto@gmail.com

◆ **For Families and/or Friends**

SAN JOSE — 3rd Tues. of month, 6–7 P.M.

Family Jail Support Group for those whose loved ones are currently or were formerly incarcerated. Meets one hour prior to the Family/Friends Support Group. NAMI SCC 1150 S. Bascom Av, Ste. 24. For more info: courtjailcaregroup@yahoo.com

SAN JOSE — Every Mon., 6–7 P.M.

Eating Disorders Group. Cielo House, 334 N. 2nd. 775-351-9411

SAN JOSE — Last Wed. of month, 7–8:30 P.M.

Psychosis Family Support Group. Cypress Community Center, Rm. 1, 403 Cypress Av. Info: southbayprojectresource@gmail.com or www.southbayprojectresource.org

LOS GATOS — DBSA Chapter / Every Thurs., 6:30–8:30 P.M.

Good Samaritan Hospital at Mission Oaks, 15891 Los Gatos-Almaden 2nd Fl, Rm.299. Info: 408-831-1499 or go to www.dbsasanjose.org

MTN. VIEW — DBSA Chapter / 2nd, 4th Sat. 10 A.M.–noon

El Camino Hospital, 2500 Grant Rd. Info: 408-831-1499 or go to www.dbsasanjose.org/calendar

MTN. VIEW — 2nd/4th Sat. of month, 9:30–11 A.M.

Eating Disorders Group. El Camino Hosp., Conf. Rm. A, 2500 Grant Rd Drop-ins welcome. Info.: 408-356-1212

LOS ALTOS — 2nd Tues. of month, 7–8:30 P.M.

“Parent Chat,” a peer support group for parents/caregivers of kids ages 14-24 w/mental health challenges. Orchard Rm, Los Altos Library, 13 San Antonio Rd. **Trudy, 650-208-9116, or Donna, 650-823-0997**

PALO ALTO — Last Tues. of month, 7–8:30 P.M.

Psychosis Family Support Group. Mitchell Park Library, Fairmeadow Room, 3700 Middlefield Rd. Info: southbayprojectresource@gmail.com or www.southbayprojectresource.org

◆ **For Consumers and Families**

SAN JOSE — Every Wed., 6:30–8 P.M.

Family Support & Wellness, WRAP® (Wellness Recovery Action Planning). All are welcome. 2221 Enborg Ln (enter through side patio door). **Diana.Guido@hhs.sccgov.org** or 408-792-2166

MENLO PARK — Every Thurs., 6:30–8:30 P.M. (optional dinner,

6 P.M.) Christian support group. Menlo Church, 950 Santa Cruz Av. Info: **Jane Clark, 650-464-9033**

Other Groups

SAN JOSE — 3rd Wed. of month, 11 A.M.–1 P.M.

Parents Helping Parents, for caregivers of children & teens with depression, anxiety and/or mood disorders. Sobrato Ctr for Nonprofits, 1400 Parkmoor Ave., #100. Info: www.php.com or 408-727-5775

SAN JOSE — Every Mon., 6:30–8 P.M.

SCC Suicide/Crisis Services has ongoing drop-in Survivors of Suicide Grief Support Group for those who have lost loved ones to suicide. Call **Eddie Subega, 408-885-6216** to sign up.

SAN JOSE — Every Wed., 5:30–7:30 P.M.

Services for Brain Injury (SBI) hosts a free group for people with brain injuries & caregivers. 480 N First St. Info: sbicare.org

SAN JOSE — 4th Mon. of month, 6–7:30 P.M.

Mental Illness Overview for Families/Friends (No Consumers). This is a free, single-session educational class. Psychiatry Department Health Education Behavioral Health, Kaiser, 5755 Cottle Rd., Bldg. 3. Call 408-363-4843 to enroll.

SAN JOSE — Every Fri., 10:15–11:45 A.M.

Silicon Valley Independent Living Center (SVILC) hosts a free support group for those w/disabilities. 25 N 14th St. Suite 1000, 10th Fl. Info: www.svilc.org or 408-894-9041

SAN JOSE — Suicide Bereavement Support Group

Finding one’s way through the wilderness of grief after a suicide loss. Holy Spirit Church, 1200 Redmond Av, Parish Hall “Be Still Room.” Info: **Leah Harris 408-997-5110** or lharris@dsj.org

SANTA CLARA — Centre for Living with Dying

Individual & small-group grief support for those dealing with a life-threatening illness or death of a loved one. Info: 408-243-0222

For Spanish-speaking Families and Friends

SAN JOSE — Every Sat., 5–6:30 P.M.

Family Support & Wellness, en español W.R.A.P. (Wellness Recovery Action Planning) for families, 2221 Enborg Lane. Contact: Juan.Perez@hhs.sccgov.org or 408-792-2166

SAN JOSE — Every Sat., 6:30–8 P.M.

2221 Enborg Lane. Contact **Juan Perez** at 408-528-5353 or email Mariala.Gonzalez@hhs.sccgov.org

SAN JOSE — ACT for Mental Health, Inc. en español

Women’s support group, every Tues., 5–6 P.M.; Men’s support group, every Sat., 11 A.M.–noon. 441 Park Ave. Asmindia Sousa, Ph.D., 408-287-2640

Asian Community Support Groups

SAN JOSE (Mandarin) — 1st Thurs of month, 7–8:30 P.M.

Momentum, 2001 The Alameda. **Jill Chen-Kuendig, 650-576-9712; Sunny Wang, 408-866-4015**

SAN JOSE (English) — 1st/3rd Thurs. of month, 7–9 P.M.

API (Asian Pacific Islanders) Adult/Young Adult Peer Support Grp. Group Facilitators: **Kevin Ip (kvnip@yahoo.com, 408-207-7385); Farah Gowani (farahgowani@gmail.com, 415-307-9786)** Call for location

SUNNYVALE (Mandarin) —1st/3rd Fri. of month, 7:45–10 P.M.

Bible Study Format. 852 Shetland Pl., **Albert Wu, 650-701-3388**

Therapeutic Services / Self-Help Centers

We no longer list daily classes and groups offered by the four self-help centers for consumers. Please call for information, including upcoming events. Here is contact info for each center:

- ◆ **Zephyr Central County Self-Help Center 408-792-2140**
Dwtn Mental Health, 1075 E. Santa Clara St, SJ (Enter at rear)
- ◆ **Esperanza Self-Help Center 408-852-2460**
1235 First St, Gilroy

NOTE: You can view schedules for the Self-Help Centers here: <https://www.sccgov.org/sites/mhd/Resources/Self-HelpCenters/Pages/default.aspx>

- ◆ **Grace Community Center 408-293-0422**
Northside Community Center 488 N. 6th St, SJ
<http://thefriendsofgrace.org>
- ◆ **Recovery Café San José 408-294-2963**
80 S. 5th St, SJ
www.recoverycafesj.org
info@recoverycafesj.org

NAMI Santa Clara County Free Education and Support Programs

(For more information and/or to register, call the NAMI SCC Office)

EDUCATION PROGRAMS

Family-to-Family — 11-week course for family members who have a loved one with a mental illness (English, Spanish, Mandarin and Korean).

Peer-to-Peer — 10-week experiential course focusing on recovery for individuals 18 and over (English and Spanish).

Basics — 6-week course for parents and caregivers of minors who have a mental illness.

Homefront — 6-week program specifically for loved ones of military service members and veterans who experience symptoms of a mental health condition.

Provider — 5-week course for professionals who work with clients who have a mental illness.

PRESENTATIONS

In Our Own Voice: Living with Mental Illness (IOOV) — Presentations by trained consumer-presenters to groups of consumers, family members, community groups, colleges and professionals.

Ending the Silence (ETS) — Presentations for high school students, teachers or parents about mental illness.

SUPPORT

Peer PALS (Peer Associate Leadership Support) — Trained PAL is paired with someone with like interests & of similar age who is in need of support from isolation; they engage in weekly activities (English and Spanish).

Community Peer Mentor Program — Trained Mentor is paired with someone who is currently hospitalized or in an outpatient program.

Connections Recovery Support Group — Adults living with mental illness share with others.

Family Support Groups — 16 NAMI-format groups in 5 languages (English, Spanish, Mandarin, Cantonese, Korean).

OTHER

FaithNet — Information resource for faith communities

Nature Walk — Consumers and family members meet on the 1st Sunday of the month to hike or participate in nature walks.

Our Mission

The mission and values of NAMI Santa Clara County are to help people with a lived experience of mental illness and families by providing support, education and advocacy; to promote research; to reduce stigma and discrimination in the community; and to improve services by working with health professionals and families.

MEMBERSHIP/DONATION FORM

You can make a donation, renew or join NAMI SCC at namisantaclara.org

Primary Name: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone: _____ E-mail: _____

Membership: New Renewal

\$60 Household Membership \$40 Individual Membership \$5 Open Door (low income)

Names of Household Members _____ (You will receive your newsletter by email.)

I would like to donate: \$50 \$75 100 \$250 Other: \$ _____

In Honor of Memory of _____

Payment Information: Check (payable to NAMI SCC) Cash Credit Card

Name on Card: _____

Account Number: _____ Expiration Date: _____ Security Code: _____

Thank you for being a part of the NAMI Family! Memberships are valid for one year. Visit us online or donate at www.namisantaclara.org. Your contributions to NAMI SCC are tax deductible. Federal tax ID # 94-2430956

NAMI Santa Clara County • 1150 S. Bascom Ave. Ste 24 • San Jose, CA 95128 • (408)453-0400