NAMI-SCC Warmline Help Desk
The Warmline Help Desk offers nonjudgmental support to individuals and families during times of need, as well as guidance on how to begin a path of recovery. People can come to the office or call in:

1150 S Bascom Av #24 San Jose, CA 95128
M–F, 10 A.M.–6 P.M. 408-453-0400, option #1
After-Hour Support x 4 / Evenings — Weekends

For Information in Other Languages:
Juan Perez (se habla español) 408-528-5353
Athen Hong (Mandarin) 408-996-1016

Santa Clara County Mental Health
Emergency and Referral Information
Dial 911 & request a Crisis Intervention Team (CIT) officer. For nonemergency situations, call 311 San Jose and ask for CIT Officer.

Emergency Psychiatric Services (EPS) 408-885-6100
871 Enborg Lane, San Jose

Urgent Psychiatric Care 408-885-7855
871 Enborg Court, SJ, Unit 100; Daily 8 A.M.–10 P.M.; walk in

Suicide & Crisis Hotline (Central) 855-278-4204
Mental Health Call Center 800-704-0900
24-hr. on-call staff; Provides info/referrals M–F, 8 A.M.–8 P.M.

Mobile Crisis Response Team 800-704-0900, option # 2
Crisis assessment, intervention/referrals M–F, 8 A.M.–8 P.M.

Gateway, Dept. of Alcohol & Drug Services 800-488-9919
(Referral Agency)

Ethnic Cultural Community Advisory Committees (ECCAC)
1075 E Santa Clara St, San Jose 408-792-3912

Office of Family Affairs
Santa Clara County Behavioral Health 408-792-2166

211 Santa Clara County
Free nonemergency, confidential 3-digit phone number/service for access to critical services (multilingual); www.211scc.org

Uplift Family Services (formerly EMQ FamiliesFirst)
Child/Adolescent Mobile Crisis Program 408-379-9085
After-hours/weekend emergencies 1- 877-412-7474
Uplift Family Services Crisis Stabilization Unit 408-364-4083

REACH Program 1-855-273-2248
Assists youth/young adults ages 10-25, uninsured or Medi-Cal eligible in SCC, who are at clinical high risk for psychosis.

Bill Wilson Center Teen Crisis Line 408-850-6140

In Crisis: Text RENEW to 741741
To speak confidentially with a Crisis Counselor

Mental Health Advocacy Project (MHAP)
Free legal help (advice, representation, referrals and assistance for housing, government benefits and patients’ rights services) for mental health patients’ rights 408-294-9730; 800-248-MHAP
VA Referrals—Help for Veterans 1-800-455-0057

Ongoing Services
SCC Family & Children’s Services 408-292-9353
NAMI-SCC Office (Resources, support) 408-453-0400
Sourcewise Community Resource Solutions 408-350-3200
Care management, information & awareness; health insurance counseling & advocacy program; senior employment services; and Meals on Wheels

Center for Independence of Individuals with Disabilities 650-645-1780

Financial Assistance
Social Security
SSDI (Social Security Disability Insurance)
Eligibility: Worked 1-1/2 to 5 years, depending on one’s age
SSI (Supplemental Security Income)
Eligibility: For those with a mental, emotional or physical disability that prevents them from holding substantial employment and also with less than $2,000 of assets excluding a car; provides monthly cash payments.

Medi-Cal
Eligibility: For those with low income and limited resources; this is a joint federal and state program that helps with medical costs. Medicaid programs vary from state to state, but most healthcare costs are covered if you qualify for both Medicare and Medicaid.

Medicare
Eligibility: Receiving SSDI for two years, or retired and 65 years of age or older

Insurance
Employment Development Department 800-300-5616
Eligibility: Job loss www.edd.ca.gov

State Disability Insurance (SDI) 800-480-3287
If you become mentally or physically disabled while working and as a result are unable to continue working, you may be eligible for State Disability benefits.

Department of Social Services (DSS)
General Assistance for adults 18 years and older.
(Loans, CalFresh and Medi-Cal)
San Jose 877-962-3633
Mountain View 408-758-3800
Gilroy 408-758-3300
Automated Services 408-758-4600

NOTE: The information in this Resource Guide is presented in summary form as a supplement to, and not a substitute for, the knowledge, skill, and judgment of qualified psychiatrists, psychologists, physicians, and health care professionals. If you have health, medical, or disability questions, please consult a physician or other health care professional.
Information about additional community resources and support groups throughout Santa Clara County are also online on our website, www.namisantaclara.org We update this resource guide as well as the website as we receive new information.
For Family Members and Friends

LOS GATOS — First Tue of month, 7–8:30 P.M.
Transition Age Youth (TAY/14–24 years) Family Support Group El Camino Hospital-Los Gatos, 815 Pollard Rd, Conf. Rm 2

MTN VIEW — 1st Tue of month, 7–8:30 P.M.
El Camino Hosp., 2500 Grant Rd, Conf. Rm. G main bldg., ground floor. (Allow 10 minutes for parking)

SAN JOSE — 1st Wed of month, 6–7:30 P.M.
Family Jail Support Group for those loved ones who are currently or were formerly incarcerated. NAMI SCC

NOTE: New Time, New Location
San Jose Family Jail Support group for those loved ones who are currently or were formerly incarcerated. NAMI SCC

El Camino Hosp., 2500 Grant Rd, Conf. Rm. G main bldg., ground floor. (Allow 10 minutes for parking)

For Peers, Families and Friends

GILROY — 2nd Thu of month, 7–8:30 P.M.
St. Louise Regional Hosp., 9400 No Name Uno, Board Rm

PALO ALTO — 2nd Thu of month, 7–8:30 P.M.
Jewish Family & Children Services, 200 Channing Av

SAN JOSE — 3rd Sun of month, 1:30–3:30 P.M.
Parents of Vision Christian Group (FaithNet Model) for parents of youth up to 24 years w/mental health challenges. *New Address*: WestGate Church 1735 Saratoga Av, Room 307

SAN JOSE — 3rd Tue of month, 7–8:30 P.M.
NAMI-SCC 1150 S Bascom Av, Suite 24

NEW in GILROY — 4th Tue of month, 6:30–8 P.M.
Gilroy Library, 350 W 6th St

For Peers*, Families and Friends

SAN JOSE — 1st/3rd Thu of month, 7–8:30 P.M.
Sundance Baptist Church, 5860 Blossom Av

SAN JOSE — 2nd Fri of month, 7–8:30 P.M.
Kaiser Permanente, 5755 Cottle Rd, Bldg 23, Rm 3

For Peers*

SAN JOSE — Every Sun, 3–4:30 P.M. & Mon, 7–8:30 P.M.
Incl. holidays, Connections Recovery Support Group. NAMI-SCC, 1150 S Bascom Av, Ste 24

For Spanish Families and Friends

SAN JOSE — Last Fri of month, 7–9:30 P.M.
NAMI-SCC, 1150 S Bascom Av, Ste 24

For Asian Peers* and Families

PALO ALTO (Mandarin Chinese) — 2nd Sat of month, 4–6 P.M.
St. Thomas Aquinas Parish Office, 3290 Middlefield Rd, Albert Wu, 650-701-3388, albert.wum@gmail.com

MTN VIEW (Mandarin) — 3rd Thu of month, 7–9 P.M.
Chinese Christian Church, 175 E Dana (Hwy 237/85)
Jen Hong, 408-996-1016, jenhong2007@yahoo.com

CUPERTINO (Korean) — 4th Fri of month, 12:30–2:30 P.M.
Call for location. Kyo, 408-712-1149

Non-NAMI Community Support Groups

For Peers*

SAN JOSE — Meetings Daily incl. holidays at 5 P.M.
DRA (Dual Recovery Anonymous) is a 12-step fellowship of men & women who support one another in their recovery from two NO-FAULT illnesses at Crestwood Ctr, 1425 Fruitdale Av, 408-275-1010
### Other Groups

<table>
<thead>
<tr>
<th>Group Name</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>GILROY</strong> — 4th Mon of month, 6–7:30 P.M.: Jan 27—Dec 28, 2020 Survivors of Trauma, The Road to Self Sufficiency. Call for details. 408-776-6204 or <a href="mailto:rosio_franco@communitysolutions.org">rosio_franco@communitysolutions.org</a></td>
<td></td>
</tr>
<tr>
<td><strong>PALO ALTO</strong> — 2nd Thu of month, 7–8:30 P.M. Next Door Solutions to Domestic Violence has support groups for women, men &amp; LGBTQ individuals. Details: <a href="mailto:adhoraje@nextdoor.org">adhoraje@nextdoor.org</a> or 408-501-7546</td>
<td></td>
</tr>
<tr>
<td><strong>SAN JOSE, MTN. VIEW, SUNNYVALE</strong> Next Door Solutions to Domestic Violence has support groups for women, men &amp; LGBTQ individuals. Details: <a href="mailto:adhoraje@nextdoor.org">adhoraje@nextdoor.org</a> or 408-501-7546</td>
<td></td>
</tr>
<tr>
<td><strong>SAN JOSE</strong> — 4th Mon of month, 6–7:30 P.M. Mental Illness Overview for Families/Friends (No Peers*). This is a free, single-session educational class. Psychiatry Department Health Education Behavioral Health, Kaiser, 5755 Cottle Rd, Bldg 3. Call 408-363-4843 to enroll.</td>
<td></td>
</tr>
<tr>
<td><strong>SAN JOSE</strong> — 3rd Wed of month, 11 A.M.–1 P.M. Parents Helping Parents, for caregivers of children/teens with depression, anxiety and/or mood disorders. Sobrato Ctr for Non-profits, 1400 Parkmoor Av, #100. Info: <a href="http://www.php.com">www.php.com</a>, 408-727-5775</td>
<td></td>
</tr>
<tr>
<td><strong>SAN JOSE</strong> — Every Mon, 6:30–8 P.M. SCC Suicide/Crisis Services has ongoing drop-in Suicide Grief Support for those who have lost loved ones to suicide. Call Eddie Subega, 408-885-6216 to sign up.</td>
<td></td>
</tr>
<tr>
<td><strong>SAN JOSE</strong> — Every Tue, 5–6 P.M. Domestic Violence Support and Empowerment Group. YWCA of Silicon Valley, 375 S 3rd St. Info: 800-572-2782</td>
<td></td>
</tr>
<tr>
<td><strong>SAN JOSE</strong> — Every Wed, 5:30–7:30 P.M. Women’s Support Group, Empowering Rights of Victims. 2202 N First St. Info: Evie Mata 408-841-4107</td>
<td></td>
</tr>
<tr>
<td><strong>SAN JOSE</strong> — Every Wed, 5:30–7:30 P.M. Services for Brain Injury (SBI) hosts a free group for people with brain injuries &amp; caregivers. 480 N First St. Info: sbicas.org</td>
<td></td>
</tr>
<tr>
<td><strong>SAN JOSE</strong> — Every Fri, 10:15–11:45 A.M. Silicon Valley Independent Living Center (SVILC) hosts a free support group for those w/disabilities. 25 N 14th St, Ste 1000, 10th Fl. Info: <a href="http://www.svilc.org">www.svilc.org</a> or 408-894-9041</td>
<td></td>
</tr>
<tr>
<td><strong>SAN JOSE</strong> — Every Fri, 3:30-5:00 P.M. Support Group for Sexual Assault Survivors (thru the Healing Ctr). YWCA of Silicon Valley, 375 3rd St. Info: 408-295-4011x566</td>
<td></td>
</tr>
<tr>
<td><strong>SOUTH COUNTY</strong> — Every Mon, 6–7:30 P.M. (Dinner Provided) Support groups for parents and children between 5-11 who have experienced trauma. Call 669-208-2025 for details.</td>
<td></td>
</tr>
<tr>
<td><strong>SANTA CLARA</strong> — Centre for Living with Dying Individual &amp; small-group grief support for those dealing with a life-threatening illness or death of a loved one. Info: 408-243-0222</td>
<td></td>
</tr>
<tr>
<td><strong>PALO ALTO</strong> — Every Tue, 5:30–7:30 P.M. Women’s Support Group, Empowering Rights of Victims, 375 Cambridge Av. Info: Evie Mata 408-841-4107</td>
<td></td>
</tr>
</tbody>
</table>

### Teens & Young Adults Support Groups

<table>
<thead>
<tr>
<th>Group Name</th>
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</thead>
<tbody>
<tr>
<td><strong>SOUTH COUNTY</strong> — Every Tue, 4:30–5:30 P.M For Teens 12–18 who are survivors of Sexual Abuse. Call 669-327-7920 for details.</td>
<td></td>
</tr>
<tr>
<td><strong>SAN JOSE</strong> — Every Tue/Wed, 6–7 P.M. Next Door Solutions to Domestic Violence has support groups for teens. Tue: 10–14 year olds; Wed: 15–18 year olds. Details: <a href="mailto:adhoraje@nextdoor.org">adhoraje@nextdoor.org</a> or 408-501-7546</td>
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### Spanish-Speaking Support Groups

<table>
<thead>
<tr>
<th>Group Name</th>
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</thead>
<tbody>
<tr>
<td><strong>SOUTH COUNTY</strong> — Every Tue, 4:30–5:30 P.M Para Adolecentes (12-18) que son sobrevivientes de abuso sexual, 669-327-7920 for details.</td>
<td></td>
</tr>
<tr>
<td><strong>GILROY</strong> — Every Tue, 6–7 P.M. a la Violencia organizará un grupo de apoyo holistico centrado en la enseñanza de habilidades de afrontamiento saludables. Community Solutions, 9015 Murray Av., Suite 100, 669-327-7920</td>
<td></td>
</tr>
<tr>
<td><strong>SAN JOSE</strong> — Every Wed, 4–5:30 P.M Mi Grupo!: Compañeras, en español. YWCA of Silicon Valley, 375 S 3rd St, 408-295-4011 x375</td>
<td></td>
</tr>
<tr>
<td><strong>SAN JOSE</strong> — Every Sat, 11 A.M.–noon Men’s support group, en español. ACT For Mental Health, 441 Park Av. Asminda Sousa, PhD, 408-287-2640</td>
<td></td>
</tr>
<tr>
<td><strong>SUNNYVALE</strong> — Every Thu, 5–6:30 P.M. Grupo De Apoyo Para Personas Afectadas Por Trauma, YWCA of Silicon Valley en español, 298 S Sunnyvale Av, Ste 105. 408-749-0793. <a href="mailto:Juan.Perez@hhs.sccgov.org">Juan.Perez@hhs.sccgov.org</a> or 408-792-2166</td>
<td></td>
</tr>
<tr>
<td><strong>SAN JOSE, MTN. VIEW, SUNNYVALE</strong> Next Door Solutions to Domestic Violence support groups in Spanish. Details: <a href="mailto:adhoraje@nextdoor.org">adhoraje@nextdoor.org</a> or 408-501-7546</td>
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</table>

### Asian Community Support Groups

<table>
<thead>
<tr>
<th>Group Name</th>
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<tbody>
<tr>
<td><strong>SAN JOSE</strong> (Mandarin) — 1st Thu of month, 7–8:30 P.M. Momentum, 2001 The Alameda. Jill Chen-Kuendig, 650-576-9712; Sunny Wang, 408-866-4015</td>
<td></td>
</tr>
<tr>
<td><strong>SAN JOSE</strong> (English) — 1st/3rd Sat of month, 1–3 P.M. API (Asian Pacific Islanders) Adult/Young Adult Peer Support Grp. Contact: Kevin Ip (<a href="mailto:kvinip@yahoo.com">kvinip@yahoo.com</a>, 408-207-7385), Call for location.</td>
<td></td>
</tr>
</tbody>
</table>

### Therapeutic Services / Self-Help Centers

We no longer list daily classes and groups offered by the four self-help centers for consumers. Please call for information, including upcoming events. Here is contact info for each center:

- **Zephyr Central County Self-Help Center 408-792-2140**
  - Downtown Mental Health, 1075 E Santa Clara St, SJ (Enter at rear)
- **Esperanza Self-Help Center 408-852-2460**
  - 1235 First St, Gilroy

**NOTE:** You can view schedules for the Self-Help Centers here: [https://www.sccgov.org/sites/mhd/Resources/Self-HelpCenters/ Pages/default.aspx](https://www.sccgov.org/sites/mhd/Resources/Self-HelpCenters/Pages/default.aspx)

- **Grace Community Center 408-293-0422**
  - Northside Community Center, 488 N 6th St, SJ [http://thefriendsofgrace.org](http://thefriendsofgrace.org)
- **Recovery Cafe San Jose 408-294-2963**
  - 80 S. 5th St, SJ

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**Find a Support Group Near You**
### Our Mission

The mission and values of NAMI-Santa Clara County are to help people with a lived experience of mental illness and families by providing support, education and advocacy; to promote research; to reduce stigma and discrimination in the community; and to improve services by working with health professionals and families.

### EDUCATION PROGRAMS

<table>
<thead>
<tr>
<th>Program</th>
<th>Description</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family-to-Family</td>
<td>11-week course for family members who have a loved one with a mental illness</td>
<td><a href="mailto:ftf@namisantaclara.org">ftf@namisantaclara.org</a></td>
</tr>
<tr>
<td>Peer-to-Peer</td>
<td>10-week experiential course focusing on recovery for individuals 18 and over</td>
<td><a href="mailto:ptp@namisantaclara.org">ptp@namisantaclara.org</a></td>
</tr>
<tr>
<td>BASICS</td>
<td>6-week course for parents and caregivers of minors who have a mental illness</td>
<td><a href="mailto:basics@namisantaclara.org">basics@namisantaclara.org</a></td>
</tr>
<tr>
<td>Homefront</td>
<td>6-week program specifically for loved ones of military service members and veterans who experience symptoms of a mental health condition</td>
<td><a href="mailto:homefront@namisantaclara.org">homefront@namisantaclara.org</a></td>
</tr>
<tr>
<td>Provider</td>
<td>5-week course for professionals who work with clients who have a mental illness</td>
<td><a href="mailto:providercourse@namisantaclara.org">providercourse@namisantaclara.org</a></td>
</tr>
</tbody>
</table>

### PRESENTATIONS

<table>
<thead>
<tr>
<th>Program</th>
<th>Description</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>In Our Own Voice: Living with Mental Illness (IOOV)</td>
<td>Presentations by trained peers* consumer-presenters to groups of peers*, family members, community groups, colleges and professionals.</td>
<td><a href="mailto:IOOV@namisantaclara.org">IOOV@namisantaclara.org</a></td>
</tr>
<tr>
<td>Ending the Silence (ETS)</td>
<td>Presentations for high school students, teachers or parents about mental illness.</td>
<td><a href="mailto:ets@namisantaclara.org">ets@namisantaclara.org</a></td>
</tr>
</tbody>
</table>

### SUPPORT

<table>
<thead>
<tr>
<th>Program</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Peer Program</td>
<td>Peer Connectors and Peer Mentors work with Participants on health and wellness.</td>
</tr>
<tr>
<td>Connections Recovery Support Group</td>
<td>Adults living with mental illness share with others.</td>
</tr>
<tr>
<td>Family Support Groups</td>
<td>17 NAMI-format groups in 5 languages (English, Spanish, Mandarin, Cantonese, Korean).</td>
</tr>
</tbody>
</table>

### OTHER

<table>
<thead>
<tr>
<th>Program</th>
<th>Description</th>
<th>Contact</th>
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</thead>
<tbody>
<tr>
<td>FaithNet</td>
<td>Information resource for faith communities.</td>
<td><a href="mailto:faithnet@namisantaclara.org">faithnet@namisantaclara.org</a></td>
</tr>
</tbody>
</table>

### MEMBERSHIP APPLICATION OR RENEWAL

Note: If this is a renewal, please indicate any changes in the following:

| Name: |  |
| Street Address: | City: | State: | Zip: |
| Home Phone: | Work Phone: | E-Mail Address: |

**You will receive your newsletter via email. Please provide us with an email address.**

Please accept my annual individual membership at the following level: Please check one: □ New ☐ Renewal

□ $60 Household Membership □ $40 Individual/Regular Membership □ $5 Open Door

Please accept my additional donation(s): □ General Fund □ Education Program □ Other

□ In Memory of

□ In Honor of

Total Amount Enclosed: $ (Make checks payable to NAMI Santa Clara County)

To pay online, go to //www.namisantaclara.org and click on “Join NAMI.”

NAMI-SCC welcomes your membership. Memberships are valid for one year. (Part of your membership dues enrolls you at NAMI State and National, which, in turn, automatically registers you as a member at all levels.) Your membership and donations are tax deductible. Tax #94-2430956