NAMI-SCC Warmline Help Desk
The Warmline Help Desk offers nonjudgmental support to individuals and families during times of need, as well as guidance on how to begin a path of recovery. People can come to the office or call in:

1150 S Bascom Av #24 San Jose, CA 95128
M–F, 10 A.M.–6 P.M. 408-453-0400, option #1
After-Hour Support x 4 / Evenings — Weekends

For Information in Other Languages: Juan Perez (se habla español) 408-528-5353
Athen Hong (Mandarin) 408-996-1016

Santa Clara County Mental Health Emergency and Referral Information
Dial 911 & request a Crisis Intervention Team (CIT) officer. For nonemergency situations, call 311 San Jose and ask for CIT Officer.

Emergency Psychiatric Services (EPS) 408-885-6100
871 Enborg Lane, San Jose
Urgent Psychiatric Care 408-885-7855
871 Enborg Court, SJ, Unit 100; Daily 8 A.M.–10 P.M.; walk in
Suicide & Crisis Hotline (Central) 855-278-4204
Mental Health Call Center 800-704-0900
24-hr. on-call staff; Provides info/referrals M–F, 8 A.M.–8 P.M.
Mobile Crisis Response Team 800-704-0900, option # 2
Crisis assessment, intervention/referrals M–F, 8 A.M.–8 P.M.
Gateway, Dept. of Alcohol & Drug Services 800-488-9919
(Referral Agency)
Ethnic Cultural Community Advisory Committees (ECCAC) 1075 E Santa Clara St, San Jose 408-792-3912
Office of Family Affairs Santa Clara County Behavioral Health 408-792-2166

211 Santa Clara County
Free nonemergency, confidential 3-digit phone number/service for access to critical services (multilingual); [www.211scc.org](http://www.211scc.org)

Uplift Family Services (formerly EMQ FamiliesFirst)
Child/Adolescent Mobile Crisis Program 408-379-9085
After-hours/weekend emergencies 1-877-412-7474
Uplift Family Services Crisis Stabilization Unit 408-364-4083

REACH Program 1-855-273-2248
Assists youth/young adults ages 10-25, uninsured or Medi-Cal eligible in SCC, who are at clinical high risk for psychosis.

Bill Wilson Center Teen Crisis Line 408-850-6140

In Crisis: Text RENEW to 741741
To speak confidentially with a Crisis Counselor

Mental Health Advocacy Project (MHAP)
Free legal help (advice, representation, referrals and assistance for housing, government benefits and patients’ rights services) for mental health patients’ rights 408-294-9730; 800-248-MHAP

VA Referrals—Help for Veterans 1-800-455-0057


Ongoing Services
SCC Family & Children’s Services 408-292-9353
NAMI-SCC Office (Resources, support) 408-453-0400 option #1

Sourcewise Community Resource Solutions 408-350-3200
Care management; information & awareness; health insurance counseling & advocacy program; senior employment services; and Meals on Wheels

Center for Independence of Individuals with Disabilities 650-645-1780

Financial Assistance
Social Security 800-772-1213

SSDI (Social Security Disability Insurance)
Eligibility: Worked 1-1/2 to 5 years, depending on one’s age

SSI (Supplemental Security Income)
Eligibility: For those with a mental, emotional or physical disability that prevents them from holding substantial employment and also with than less $2,000 of assets excluding a car; provides monthly cash payments.

Medi-Cal
Eligibility: For those with low income and limited resources; this is a joint federal and state program that helps with medical costs. Medicaid programs vary from state to state, but most healthcare costs are covered if you qualify for both Medicare and Medicaid.

Medicare
Eligibility: Receiving SSDI for two years, or retired and 65 years of age or older

Insurance
Employment Development Department 800-300-5616
Eligibility: Job loss [www.edd.ca.gov](http://www.edd.ca.gov)

State Disability Insurance (SDI) 800-480-3287
If you become mentally or physically disabled while working and as a result are unable to continue working, you may be eligible for State Disability benefits.

Department of Social Services (DSS)
General Assistance for adults 18 years and older. (Loans, CalFresh and Medi-Cal)
San Jose 877-962-3633
Mountain View 408-758-3800
Gilroy 408-758-3300
Automated Services 408-758-4600

NOTE: The information in this Resource Guide is presented in summary form as a supplement to, and not a substitute for, the knowledge, skill, and judgment of qualified psychiatrists, psychologists, physicians, and health care professionals. If you have health, medical, or disability questions, please consult a physician or other health care professional. Information about additional community resources and support groups throughout Santa Clara County are also online on our website, [www.namisantaclara.org](http://www.namisantaclara.org) We update this resource guide as well as the website as we receive new information.
### NAMI-SCC Support Groups in NAMI Format

**NOTE:** NAMI Format groups are led by NAMI-trained family members of individuals living with a mental illness.

**NAMI-SCC Warmline Help Desk**  
M–F, 10 a.m.–6 p.m.  408-453-0400, option #1

**NOTE:** During COVID-19 support groups are still available. See below or our Website for details.

#### For Family Members and Friends

**LOS GATOS** — 1st Tue of month, 7–8:30 p.m.  
Transition Age Youth (TAY/14-24 years) Family Support Group  

**MTN VIEW** — 1st Tue of month, 7–8:30 p.m.  

**SAN JOSE** — 1st Mon of month, 9–10:30 a.m.  
Family Jail Support group for those loved ones who are currently or were formerly incarcerated. NAMI SCC-Zoom.  

**GILROY** — 2nd Thu of month, 7–8:30 p.m.  

**PALO ALTO** — 2nd Thu of month, 7–8:30 p.m.  
NOTE: Day change Tues, Starting in September  

**SAN JOSE** — 3rd Sun of month, 1:30–3:30 p.m.  
Parents of Vision Christian Group (FaithNet Model) for parents of youth up to 24 years w/mental health challenges. WestGate Church-Zoom.  

**SAN JOSE** — 3rd Tue of month, 7–8:30 p.m.  
NAMI-SCC-Zoom.  

**GILROY** — 4th Thu of month, 6:30–8 p.m.  

**PALO ALTO** — 4th Thu of month, 7–8:30 p.m.  
NOTE: Day change Tues, Starting in September  
Stanford University School of Medicine, Dept. of Psychiatry/Behavioral Sciences-Zoom.  

#### For Peers*, Families and Friends

**SAN JOSE** — 1st/3rd Thu of month, 7–8:30 p.m.  
Sunrise Valley Baptist Church, Phone Conference Line (ext. 6052).

**SAN JOSE** — 2nd Fri of month, 7–8:30 p.m.  
Kaiser Permanente, Zoom.  

#### For Peers*

**SAN JOSE** — Every Sun, 3–4:30 p.m. & Mon, 7–8:30 p.m.  
NEW: Every Thu, 7–8:30 p.m.  
Connection Recovery Support Group, NAMI-SCC. For all groups call 408-453-0400 ext.6052 via Zoom Link.

#### For Spanish Families and Friends

**SAN JOSE** — Every Fri of month, 7–9:30 p.m.  
NAMI-SCC, Zoom.  

#### For Asian Peers* and Families

**PALO ALTO** (Mandarin Chinese) — 2nd Sat of month, 4–6 p.m.  
St. Thomas Aquinas Parish Office, 3290 Middlefield Rd, Albert Wu, 650-701-3388, albert.wum@gmail.com

**MTN VIEW** (Mandarin) — 3rd Thu of month, 7–9 p.m.  
Chinese Christian Church, 175 E Dana (Hwy 237/85)  
Jen Hong, 408-996-1016, jenhong2007@yahoo.com

**CUPERTINO** (Korean) — 4th Fri of month, 12:30–2:30 p.m.  
Call Kyo at 408-712-1149 via Zoom Access.

*Peers — Those with a mental health diagnosis

---

### Non-NAMI Community Support Groups

#### For Peers*

**SAN JOSE** — Meetings Daily incl. holidays at 5 p.m.  
DRA (Dual Recovery Anonymous), a 12-step fellowship of men & women who support one another in their recovery from two NO-FAULT illnesses at Crestwood Ctr, 1425 Fruitdale Av, 408-275-1010

**SAN JOSE** — Multiple Meetings per week via Zoom/Skype  
NEW: Depressed Anonymous (DA), a 12-step fellowship of men & women who want to overcome depression. Contact Kevin, 408-460-5707.  
[www.depressedsan.org](http://www.depressedsan.org)

**SAN JOSE** — DBSA Chapter / Every Sun, 1–3 p.m.  
Good Samaritan Hospital, 2425 Samaritan Dr, Trailer Conference Rm 1 located in the parking lot behind Good Samaritan Hospital.  
Info: 408-831-1499 or go to [www.dbasanjose.org](http://www.dbasanjose.org)

**PALO ALTO** — DBSA Chapter / Every Wed, 6:30–8:30 p.m.  
VA Hospital, 3801 Miranda Av, Hospital Bldg 101, Rm A2-200.  
Info: dbsapaloalto@gmail.com

**LOS GATOS** — DBSA Chapter / Every Sat, 1–3 p.m.  
Young Adult (18-29), Peers* Support Group, Good Samaritan Hospital at Mission Oaks, 15891 Los Gatos-Almaden Rd, 2nd Fl, Rm 292.  
Info: 408-831-1499 or go to [www.dbasanjose.org](http://www.dbasanjose.org)

**LOS GATOS** — DBSA Chapter / Every Sat, 4–6 p.m.  
Good Samaritan Hosp. at Mission Oaks, 15891 Los Gatos-Almaden, 2nd Fl Rm 292.  
Info: 408-831-1499 or [www.dbasanjose.org](http://www.dbasanjose.org)

**PALO ALTO** — Every Mon, 1:15–3 p.m.  
Creative Writing (ongoing) for people with major depression/bipolar disorder. Stanford Psychiatry Dept, 401 Quarry Rd. Beth, 510-502-7770, [www.writingthroughthedarkness.com](http://www.writingthroughthedarkness.com)

**GILROY** — Every Tue, 6 p.m.–7 p.m.  
Solutions to Violence team hosts a holistic support group focused on healthy coping skills and the impacts of stress and/or trauma.  
Community Solutions, 9015 Murray Av, Suite 100, 669-327-7920

**SAN JOSE** — Every Wed, 10 a.m.–1 p.m.  
“Fireside Friendship Club,” ACT for Mental Health, Life Skills Social Club for those w/mental disabilities & physical limitations.  
441 Park Av (upstairs/no elevator), 408-287-2640

**LOS GATOS** — Every Wed, 1–2:30 p.m.  
Behavioral Health Outpatient/Older Adult (65+) Group Therapy. Good Samaritan Hospital at Mission Oaks, 15891 Los Gatos-Almaden.  
Intake and Referral, 408-559-2000

**LOS GATOS** — Every Wed, 7–8:30 p.m.  
Drop-ins welcome. Info: 408-356-1212

**SANTA CLARA** — Last Wed of month, 6–7:30 p.m.  
Voices, Visions, and Realities: SPBR Peers* Support Group, Good Samaritan Hospital, 2950 Mission Oaks Blvd, 1st Fl.  
Info: 408-297-2700, [www.santaracounty.org](http://www.santaracounty.org)

**SANTA CLARA** — Last Sat of month, 10 a.m.–noon  
For Peers* with OCD and their family members and friends. Santa Clara County Library, 2635 Homestead Rd, Facilitators: Sophia Huang & Bill Scholtz

#### For Families and/or Friends

**SANTA CLARA** — 1st Sat of month, 10 a.m.–noon  
For Peers* with OCD and their family members and friends. Santa Clara Central Park Library, 2635 Homestead Rd, Sycamore Rm.  
Mary Weinstein, mpweins1@yahoo.com or 510-220-8939

**LOS ALTOS** — 2nd Tue of month, 10–11:30 a.m.  
**NEW:**  Time, “Parent Chat”, walk-in, Los Altos Library (Room A1003), 15 S Hamilton Blvd, Free, anonymous, peer-to-peer support for parents/caregivers of youth w/ mental health issues with Keiron Kane, LMFT. For questions, Call Trudy at 650-559-9035

**For Peers*, Families and Friends**

**SAN JOSE** — Every Wed, 6:30–8 p.m.  
WRAP® (Wellness Recovery Action Planning). 2221 Enborg Ln (side patio). Diana.Guido@hhs.sccgov.org or 408-607-9406
Other Groups

GILROY — 4th Mon of months, 6–7:30 P.M.; Jan 27-Dec 28, 2020 Survivors of Trauma-The Road to Self Sufficiency. Call for details. 408-776-6204 or rosio.franco@communitysolutions.org

PALO ALTO — 2nd Thu of month, 7–8:30 P.M. Next Door Solutions to Domestic Violence has support groups for women, men & LGBTQ. Details: adhoraje@nextdoor.org or 408-501-7546. NOTE: There are also groups in SAN JOSE, MTN. VIEW, SUNNYVALE.


SAN JOSE — 3rd Wed of month, 11 A.M.–1 P.M. Parents Helping Parents, for caregivers of children/teens with depression, anxiety &/or mood disorders. Sbrato Ctr for Nonprofits, 1400 Parkmoor Av, #100. Info: www.php.com, 408-727-5775

SAN JOSE — Every Mon, 6:30–8 P.M. Support Group for Sexual Assault Survivors (thru the Healing Ctr). YWCA of Silicon Valley, 80 S 3rd St, SJ 408-749-0793. Juan.Perez@hhs.sccgov.org or 408-792-2166

SAN JOSE — Every Sat, 5–6:30 P.M. Men’s support group, en español. ACT for Mental Health, 411 Park Av. Asminda Sousa, PhD, 408-287-2640

SUNNYVALE — Every Thu, 5–6:30 P.M. Support Group for Sexual Assault Survivors (thru the Healing Ctr). YWCA of Silicon Valley en español, 298 S Sunnyvale Av, Ste 105, 408-749-0793. Juan.Perez@hhs.sccgov.org or 408-792-2166

SAN JOSE — Every Mon, 6–7:30 P.M. Survivors of Trauma’s Survivors of Trauma—Emotional Shorts ST Full. YWCA of Silicon Valley, 80 S 3rd St, SJ 408-295-4011 x375

SAN JOSE, MTN. VIEW, SUNNYVALE Next Door Solutions to Domestic Violence support groups in Spanish. Details: adhoraje@nextdoor.org or 408-501-7546

Asian Community Support Groups

SAN JOSE (Mandarin) — 1st Thu of month, 7–8:30 P.M. Momentum, 2011 The Alameda. Jill Chen-Kuendig, 650-576-9712; Sunny Wang, 408-866-4015

Therapeutic Services / Self-Help Centers

We no longer list daily classes and groups offered by the four self-help centers for consumers. Please call for information, including upcoming events. Here is contact info for each center:

- Zephyr Central County Self-Help Center 408-792-2140 Downtown Mental Health, 1075 E Santa Clara St, SJ (Enter at rear)
- Esperanza Self-Help Center 408-852-2460 1235 First St, Gilroy

NOTE: You can view schedules for the Self-Help Centers here: https://www.sccgov.org/sites/mhd/Resources/Self-HelpCenters/Pages/default.aspx

- Grace Community Center 408-293-0422 Northside Community Center, 488 N 6th St, SJ http://thefriendsofgrace.org
- Recovery Café San José 408-294-2963 80 S. 5th St, SJ

Teens & Young Adults Support Groups

SOUTH COUNTY — Every Tue, 4:30–5:30 P.M. For Teens 12–18 who are survivors of Sexual Abuse. Call 669-327-7920 for details.

SAN JOSE — Every Tue/Wed, 6–7 P.M. Next Door Solutions to Domestic Violence has support groups for teens. Tue: 10-14 year olds; Wed: 15–18 year olds. Details: adhoraje@nextdoor.org or 408-501-7546

Spanish-Speaking Support Groups

SOUTH COUNTY — Every Tue, 4:30–5:30 P.M. Para Adolescentes (12-18) que son sobrevivientes de abuso sexual, 669-327-7920 for details.

GILROY — Every Tue, 6–7 P.M. a la Violencia organizará un grupo de apoyo holístico centrado en la enseñanza de habilidades de afrontamiento saludables. Community Solutions, 9015 Murray Av., Suite 100, 669-327-7920

SAN JOSE — Every Wed, 4–5:30 P.M. Mi Grupo!: Compañeras, en español. YWCA of Silicon Valley, 375 S 3rd St, 408-295-4011 x375

SAN JOSE — Every Sat, 11 A.M.–noon Men’s support group, en español. ACT for Mental Health, 411 Park Av. Asminda Sousa, PhD, 408-287-2640
EDUCATION PROGRAMS

Family-to-Family — 11-week course for family members who have a loved one with a mental illness (English, Spanish, Mandarin and Korean). Info: ftf@namisantaclara.org

Peer-to-Peer — 10-week experiential course focusing on recovery for individuals 18 and over (English and Spanish). Info: ptp@namisantaclara.org

BASICS — 6-week course for parents and caregivers of minors who have a mental illness
Info: basics@namisantaclara.org

Homefront — 6-week program specifically for loved ones of military service members and veterans who experience symptoms of a mental health condition.
Info: homefront@amisantaclara.org

Provider — 5-week course for professionals who work with clients who have a mental illness.
Info: providercourse@namisantaclara.org

PRESENTATIONS

In Our Own Voice: Living with Mental Illness (IOOV) — Presentations by trained peers* consumer-presenters to groups of peers*, family members, community groups, colleges and professionals. Info: IOOV@namisantaclara.org

Ending the Silence (ETS) — Presentations for high school students, teachers or parents about mental illness.
Info: ets@namisantaclara.org

SUPPORT

Community Peer Program — Peer Connectors and Peer Mentors work with Participants on health and wellness.

Connection Recovery Support Group — Adults living with mental illness share with others.

Family Support Groups — 17 NAMI-format groups in 5 languages (English, Spanish, Mandarin, Cantonese, Korean).

OTHER

FaithNet — Information resource for faith communities.
Info: faithnet@namisantaclara.org

Nature Walk — Join Peers* and family members on the 1st Sunday of the month at 9–11 A.M. located At Campbell Park in Campbell. For info, call the Davé family at 408-946-4379.

MEMBERSHIP APPLICATION OR RENEWAL

NOTE: If this is a renewal, please indicate any changes in the following:

Name: ____________________________________________________________________________________________________

Street Address: __________________________________________ City:_____________________   State: ____   Zip: _________

Home Phone: _______________________Work Phone: ________________ E-Mail Address: ______________________________

**You will receive your newsletter via email. Please provide us with an email address,**

Please accept my annual individual membership at the following level: Please check one: □ New □ Renewal

□ $60 Household Membership  □ $40 Individual/Regular Membership  □ $5 Open Door

Please accept my additional donation(s): □ General Fund _________ □ Education Program _________ □ Other _________

□ In Memory of _________________________ □ In Honor of _________________________

Total Amount Enclosed: $__________________ (Make checks payable to NAMI Santa Clara County)

To pay online, go to //www.namisantaclara.org and click on “Join NAMI.”

NAMI-SCC welcomes your membership. Memberships are valid for one year. (Part of your membership dues enrolls you at NAMI State and National, which, in turn, automatically registers you as a member at all levels.) Your membership and donations are tax deductible. Tax #94-2430956